

We're Upgrading Water Meters

Your upgraded water meter will collect near real-time information about water consumption. This can help you detect water leaks and conserve water, and will improve our ability to provide excellent customer service.

Regina's Water Utility operates on a full cost-recovery basis to ensure Regina residents enjoy safe and reliable water, wastewater and stormwater services. A water meter is required in every home and business to measure water consumption.

The technician will upgrade the meter inside the property and install a radio transmitter to the outside of the home/business. The meter sends water readings to the radio transmitter. The transmitter then sends the water consumption information to collection points, which in turn, uploads the encrypted information to the City.

Appointment Required



Neptune Technology Group has been contracted to install meters in your neighbourhood. Meter technicians are now in your area for a limited time.

**Within two weeks of receiving this notice,
please book your appointment at: watermeterappt.com**



Book online today!

GETTING STARTED:

1. Visit watermeterappt.com
2. Enter your reference number located on the front and back of this pamphlet. Type in the automated verification code and click GET STARTED.
3. View available appointment dates and book your preferred timeslot.
4. A confirmation is provided after booking your appointment and details can be emailed.

When booking, please advise if your water meter or shut-off valve is located in a crawlspace.

**You can also book
by calling
1-800-667-4387**

Monday through
Thursday between
6 a.m. and 6 p.m.,
and on Fridays from
6 a.m. to 4 p.m.

